



Newsletter

November/December 2017

Hartstene Pointe Water-Sewer District

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Billing Address

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Pay Online

hpwatersewer.com

Billing Office Hours

Mondays: 9:00 am—2:00 pm
Tuesdays: 9:00 am—12:00 pm
Thursdays: 9:00 am—12:00 pm

Board of Commissioners meetings are held on the 2nd & 4th Thursdays of the month at 1 pm in the District Office. All meetings are open to the public.

Hartstene Pointe Water-Sewer District is not associated with or governed by the Hartstene Pointe Maintenance Association. Please direct water-sewer service related questions to the District.

Hartstene Pointe Water-Sewer District is an equal opportunity provider and employer.

Are You Prepared for Winter Storms?

Pacific Northwest winters bring the threat of high winds, freezing temperatures, heavy rains, and snow. As you prepare yourself for the winter months, consider the potential of storms effect on your water and sewer service.

Power Outages

Interruptions to electrical service, due to winter storms, present a potential for disruptions to water and sewer services as well. Help preserve the District's water supply during an outage by only using the water necessary for drinking, cooking, and limited bathing. Also, reduce the amount of wastewater deposited into the sewer collection system in order to avoid overwhelming it, potentially resulting in sewer backups. Only after the electrical service resumes should you use your washing machine and dishwasher or conduct other heavy water-use activities.

Be sure you have an emergency water supply in case of a power outage lasting days or weeks. The District provides 30 gallon barrels, free of charge, which can be used for emergency water storage. Contact us if you would like a water storage barrel.

Freezing Temperatures

Even here in the Pacific Northwest, temperatures can dip low enough to cause pipes to freeze and break. Pipes that freeze most frequently are:

- Outdoor pipes, like hose bibs and sprinkler lines.
- Water supply pipes in unheated interior areas like basements, crawl spaces, attics, or garages.
- Pipes that run against exterior walls with little or no insulation.



You can take the following steps to protect pipes from freezing:

- Insulate both hot and cold water pipes located in unheated areas.
- Open cabinet doors to allow warmer air to circulate around the plumbing.
- Always keep your thermostat set to at least 62 degrees.

Some online articles suggest leaving a faucet in your home turned on during the winter months to keep your pipes from freezing. **Please do not leave water running** at your home. It will likely not be enough to avoid property damage and wastes hundreds of thousands of gallons of water, taxing our water system.

For more information on how to prepare for winter storms, visit red-cross.org.

Drippy the Droplet's Water-Saving Tip:



"Fix toilet leaks right away. A faulty toilet flap can account for as much as 17,000 gallons of wasted water per month."

Watch for more of Drippy's tips in future newsletters and on the District website, hpwatersewer.com.

2018 Budget Hearing

The District's annual budget hearing will be held Saturday, **November 11th at 10:00 am** at the HPMA Clubhouse, 202 E Pointes Drive West. All residents are encouraged to attend.



The budget hearing serves as an opportunity for the community to learn more about the District's current and future projects, proposed 2018 budget, and proposed rates for the coming year. There is also an opportunity for the public to provide comments and to ask questions of the Board and District management.

Copies of the budget will be available at the hearing, on the District website, hpwatersewer.com, or by calling the District Office, (360) 427-2413.

3 Ways to Pay

1

Online

View and pay your bill, setup Autopay, and go paperless at hpwatersewer.com.

ONLINE PAYMENTS **xpress** BILL PAY

2

By Mail

Hartstene Pointe
Water-Sewer District
PO Box 94453
Seattle, WA 98584

3

By Phone

NEW 24 hours a day,
7 days a week.
Call: (360) 427-2413

Commissioner's Corner

The ribbon-cutting for the new water treatment system this September was a major milestone in the modernization of our water and wastewater systems. But, that is not all the District has been doing to ensure you have the best possible services, while working to keep service rates as low as possible.



This year we have continued to make improvements in our sewer collection system. The first step has been to add remote monitoring, alarming, and controls for the system. This step is now complete.

The second step in our on-going management program kicked off with acquisition of a sewer line camera and line clearing equipment. After just a few weeks, this equipment had paid for itself; it is no longer necessary to hire expensive outside vendors for this work. This equipment allows our General Manager and Water/Sewer Technician to identify the location of blockages for removal or line repair before failure.

The third step has been developing an asset management schedule, beginning with complete mapping of the systems. This includes collecting information about the existing underground sewer collection systems, including:

- 471 lineal feet of 10-inch gravity sewer line;
- 23,991 lineal feet of 8-inch gravity sewer line
- 607 lineal feet of 6-inch gravity sewer line
- 50,000 lineal feet of lateral sewer line

The fourth step in the modernization of our 60-plus year-old sanitary sewer system is completion of the on-going program of identifying and repairing man-hole sites where heavy winter rain storms result in water invading and overloading the sewer collection and treatment systems.

This complete modernization schedule will include detailed asset management plans and schedules for the eventual replacement of the aged mains and lateral line infrastructure. In my next report I want to explain what we have done to modernize and strengthen our wastewater treatment facility.

- Commissioner David McNabb