



Newsletter

March/April 2017

Hartstene Pointe Water-Sewer District

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Billing Office Hours

Mondays: 9:00 am—2:00 pm

Tuesdays: 9:00 am—12:00 pm

Thursdays: 9:00 am—12:00 pm

Board of Commissioners meetings are held on the 2nd & 4th Thursdays of the month at 1 pm in the District Office. All meetings are open to the public.

Hartstene Pointe Water-Sewer District is not associated with or governed by the Hartstene Pointe Maintenance Association. Please direct water-sewer service related questions to the District.

Hartstene Pointe Water-Sewer District is an equal opportunity provider and employer.

Water Treatment Upgrade to be Completed by Summer

Construction of the District's new water treatment system and facilities is in full swing. The new system will optimize the water treatment process by replacing outdated, failing drinking water treatment equipment.

The project has been moving right along, despite delays related to permitting and Mason County's recent three-week road restrictions. The new treatment buildings have been constructed, and the old water treatment equipment for Well 2 has been removed in preparation for the installation of the new filtration equipment. Supplemental water is being piped from Well 2 to the Well 1 facility for treatment to ensure adequate water availability.

The project includes the addition of water quality monitoring equipment and an upgrade to the SCADA system to allow remote real-time monitoring and controls. This new control system has been completed and tested and is ready for installation.

All phases of the project should be completed and online in time for the busy summer months.

Well 1 Replacement Update

The new well to replace the District's fifty-plus-year-old Well 1 has been drilled, test pumped, and its water samples have undergone a quality analysis. The District's hydrologist is in the process of completing a well report to be submitted to the Department of Health and the Department of Ecology for review and approval of the new well. Once approval has been received, work will begin to put the new well online and to decommission the old well.

Until the new well is on-line, we ask that residents and guests take extra care to conserve water.



New, expanded treatment building for Well 1



Old water filtration vessel removed from Well 2 treatment building

Wastewater Treatment Plant Spill

Late in the evening on February 15th there was a control system and alarming failure at the District's wastewater treatment plant. The failure, combined with heavy rains, resulted in an overflow of approximately 90,000 gallons of untreated wastewater which flooded the plant. The spill was made up of approximately 90% stormwater and 10% sewage.

Thankfully, the spill was confined to the wastewater treatment plant and there was no resulting impact to nearby beaches and waters.

There was no major damage to equipment or other District assets. Sanitization of equipment and structures is underway. The buildings within the plant, including the District Office, are being inspected to determine what repairs may be necessary.

Until further notice, all meetings of the Board of Commissioners will be held at the HPMA Clubhouse, 202 E Pointes Drive East. For meeting location updates, please visit our website, hpwatersewer.com.

Have You Checked Out Our New Online Payment System?

We recently unveiled our new online payment system, Xpress Bill Pay, which allows you to:

- View and print your bills
- See your current balance and recent payments
- Schedule a payment using an electronic check or your Visa, MasterCard, or Discover card
- Set up and manage your AutoPay
- Sign up for paperless billing
- And much more!

If you haven't already, visit our website, hpwatersewer.com, to create your online account today!



Drippy the Droplet's Water-Saving Tip:

"Water that would normally flow down the drain while it heats up can be captured in a pitcher and refrigerated for chilled drinking water."

Watch for more of Drippy's tips in future newsletters and on the District website, hpwatersewer.com.

Commissioner's Corner

Thank you for allowing me to serve you as a Hartstene Pointe Water-Sewer District commissioner. I am in my second year of a six-year term and continue to learn more about this great organization every week. Your Pointe neighbors who, years before I became a commissioner, took over a county-managed operation badly in need of repair, have brought our water and wastewater systems up to modern health, efficiency, and safety standards. We can all feel confident the current management of the District has brought it to a state where it is among the very best for its size anywhere.

Small, rural water and wastewater utilities continue to struggle with a variety of challenges, often lacking the necessary financial, material, and human assets. A prime example are aging water and sewer lines which will need to be replaced within the coming years. We're planning now to be ready when that time comes.

We can be glad that the commissioners, managers, and operators who came before, and continue to serve, have done a great job solving the problems left by prior management. Their commitment and long hours have made my job easier. You can see for yourself an example of their successes in the improvements in the new well and construction and installation of our new drinking water treatment system, now underway near the clubhouse.

We all thank you for your support and encouragement.

— Commissioner David McNabb

Your January bill may have listed water usage for the month of December. This was a baseline meter read and does not reflect actual usage. Due to flooding at the wastewater treatment plant, no meter reads were taken for the January/February period. We hope to have current usage, for your information, on the next billing.