



# Newsletter

November/December 2016

## Hartstene Pointe Water-Sewer District

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General Manager/Water Manager:

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## Billing Address

PO Box 94453

Seattle, WA 98124-6753

## Pay Online

[hpwatersewer.com](http://hpwatersewer.com)

## Billing Office Hours

Mondays: 9:00 am—2:00 pm

Tuesdays: 9:00 am—12:00 pm

Thursdays: 9:00 am—12:00 pm

Board of Commissioners meetings are held on the 2<sup>nd</sup> & 4<sup>th</sup> Thursdays of the month at 1 pm in the District Office. All meetings are open to the public.

*Hartstene Pointe Water-Sewer District is not associated with or governed by the Hartstene Pointe Maintenance Association. Please direct water-sewer service related questions to the District.*

*Hartstene Pointe Water-Sewer District is an equal opportunity provider and employer.*

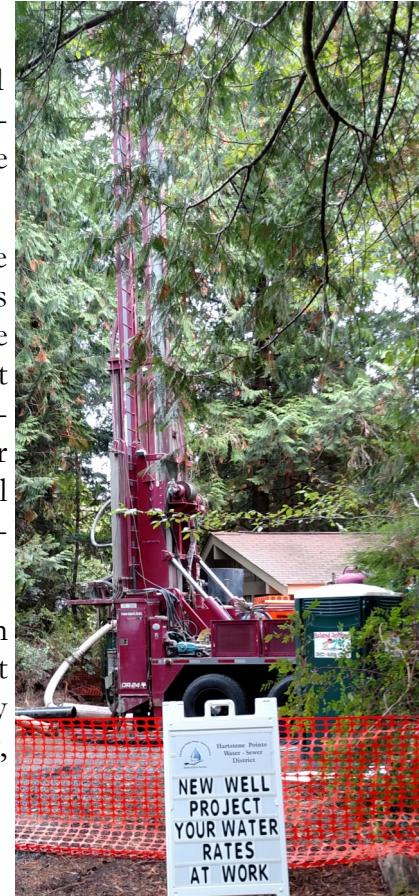
## Project Updates

### Well 1 Replacement

Drilling and test pumping of the new Well 1 has been completed. The District's contractor, Tacoma Pump and Drilling, drilled the well to a final depth of 160 feet.

Test pumping was conducted over the course of two days and a full battery of test samples were taken for water chemical analysis. The District is still awaiting results of the test pumping and water analysis, however, according to the District's General Manager and Water Operator, Mont Jeffreys, "Initial site observations indicate the well will be capable of pumping the full water right."

The District plans to put the well on-line in conjunction with the Water Treatment Plant Improvements project. The well will be ready for use by May, just in time for the hot, dry, and busy summer months.



### Water Treatment Plant Improvements

Construction is underway for the Water Treatment Plant Improvements project, which will optimize the water treatment process by replacing outdated, inefficient, and failing drinking water treatment equipment.

Construction is beginning with the Well 2 treatment system, replacing the failing water filtration and control systems. This first phase of construction will be completed by February. The Well 1 treatment system will be replaced and completed by May.

The project will include the addition of water quality monitoring equipment and an upgrade of the SCADA system to allow remote real time monitoring, providing a better response time to equipment issues.

The \$1.3 million project is being paid for with a 20-year, 1.5% interest loan through the Drinking Water State Revolving Fund.

Upon completion, the District will be able to ensure better water quality and system reliability for many years to come.

## 2017 Budget Hearing

The District's annual budget hearing will be held Saturday, November 12th at 10:00 am at the HPMA Clubhouse, 202 E Pointes Drive West. All residents are encouraged to attend.

Special purpose water and sewer districts in Washington State are not legally mandated to submit or approve an annual budget. However, under the forward-thinking direction of the Board of Commissioners, the District has developed and used the budget process as a planning tool. Over the past three years of budget preparation, the District has worked to include five-year projections in its budget considerations in an effort to anticipate the needs of the District, not only for the upcoming fiscal year, but for the foreseeable future.

## Online Payment & Ebills Coming Soon

Soon you will be able to view and pay your account balance online, sign up for automatic payments online, and have your bill emailed to you.



The new online payment system should be up and running by January 1st.

## "Erin Brockovich" Carcinogen Report

A recent report from the Environmental Working Group shows chromium-6, the carcinogen featured in the movie "Erin Brockovich," contaminates the tap water of two-thirds of Americans at levels above those scientists deem safe.

Since the 1970s, the water at Hartstene Pointe has been monitored for Total Chromium, comprised of Hexavalent chromium-6 and/or chromium-3. In these tests, **there have never been any detectable levels of Total Chromium.**

The District's annual Consumer Confidence Report, available on our website, lists any contaminants detected at any levels. If you ever have any questions about the District's water quality, please call us, (360) 427-2413, or email [info@hpwatersewer.com](mailto:info@hpwatersewer.com).



### Drippy the Droplet's Water-Saving Tip:

***"Don't pre-rinse your dishes. Many modern dishwashers do not require pre-rinsing of dishes. A good scrape should suffice. Read your manual and see if yours suggests the same."***

Watch for more of Drippy's tips in future newsletters and on the District website, [hpwatersewer.com](http://hpwatersewer.com).

## Wind Storm Woes

The first major wind storm of the season kept our General Manager/Water Operator, Mont Jeffreys, extremely busy. In addition to overseeing a planned, all-day project to replace the District's pressure reducing valves, Mont was busy handling all that the heavy winds, power outage, and rain could throw at him.

The October 14th power outage here at the Pointe lasted from approximately 9:30 am to 11:45 pm. The District's wells do not have automatic generators, however, because it was a short outage, the water reservoir level was sufficient to supply water during that time.

The power outage also caused the sewer collection lift stations to be offline, and the heavy rains resulted in increased flows. Mont monitored the lift stations levels throughout the day and evening, moving the District's portable generator to all three stations to pump them down.

The wastewater treatment plant was operating on generator power, however, the internet went down about an hour after power outage began, causing some issues at the wastewater treatment plant. Under the direction of our wastewater treatment plant operator, Mont manually operated the plant and continued to monitor the plant processes throughout the day.

## Power Outage? Reduce Water Use

Power outages cause disruptions to the water and sewer systems. To avoid depleting the reservoir during an outage, please only use the water necessary for drinking, cooking, and limited bathing. Also, please reduce the amount of wastewater deposited into the sewer collection system in order to avoid overwhelming the system, potentially resulting in sewer backups.

After the power resumes is the time to use your washing machine and dishwasher and to conduct other heavy water-use activities.