



# Hartstene Pointe Water – Sewer District

## Newsletter

### March/April 2013

### Commissioners

Mary Alice Cary

Commissioner2@hpwatersewer.com

Roger Ray

Commissioner3@hpwatersewer.com

Nancy Nelson

Commissioner1@hpwatersewer.com

### District Office

772 Chesapeake Dr.

Shelton, WA 98584

(360) 427-2413

info@hpwatersewer.com

www.hpwatersewer.com

General Manager/Water Manager,

Mont Jeffreys

gm@hpwatersewer.com

Waste Water Operator,

George Campbell

### Customer Service

#### Account information

7:30 am-4:30 pm

(360) 876-2545,

customer\_service@wsud.us

### 24 Hour Emergency (360) 876-2545

Board of Commissioners meetings are held on the 2<sup>nd</sup> & 4<sup>th</sup> Thursdays of the month at 1 PM in the District Office. All meetings are open to the public.

Hartstene Pointe Water-Sewer District is not associated with or governed by the Hartstene Pointe Maintenance Association. Please direct water-sewer service related questions to HPWSD.

Hartstene Pointe Water-Sewer District is an equal opportunity service provider.

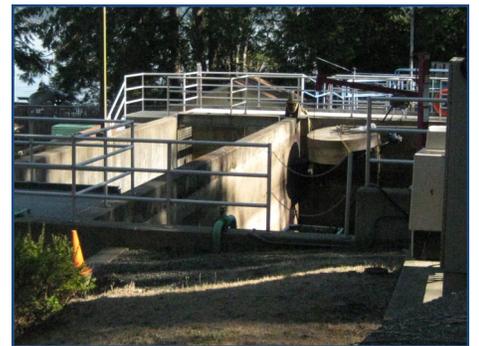
## Improvements at the Waste Water Treatment Plant

This past year has brought many much-needed improvements to the District's waste water treatment plant, both cosmetic and practical.

The computer systems that monitor waste water treatment processes, known as SCADA (Supervisory Control and Data Acquisition), were replaced. The new SCADA systems give District operators remote, real time information on system status and the ability to remotely control system processes. These important functions had previously experienced erratic failures, not showing a consistent pattern. After having the system assessed, Operators found it had been corrupted and a complete replacement was needed.

All of the structures at the plant received a facelift with a new paint job, and for enhanced security, a new gate was installed and repairs made to the barbed wire atop the fencing.

Other repairs included refurbishing the decant float (shown right), installing a new effluent pump, and rebuilding the old pump to retain as a spare.





24 HOUR EMERGENCY  
(360) 876-2545  
Billing Questions (360) 876-2545  
District Office (360) 427-2413  
info@hpwatersewer.com  
Dedicated to Service  
www.hpwatersewer.com

Last September you should have received a copy of our cross connection control program policy, survey, and refrigerator magnet with important contact information. If you have not already, please take a moment and do your part to protect our water supply by completing and returning the return postage paid survey card. If you need a new survey card or would like to answer the survey over the phone or via email, please call the District office at (360) 427-2413 or send an email to info@hpwatersewer.com.

## Emergency Communication Systems Test

The District will be conducting a test of its emergency communication system in the coming months. You will receive an automated call informing you that this test is being conducted.

If the District does not have your emergency contact information, please call the District Office at (360) 427-2413 or send an email to [info@hpwatersewer.com](mailto:info@hpwatersewer.com) so we may update our records.

## Commissioner Position 3 Election

The Hartstene Pointe Water-Sewer District Commissioner Position 3 is up for election this year. Any citizen registered to vote in the district who would like to run for this 6 year term should file with the county election department during the official candidate filing week, May 13th through May 17th.

For more information you may visit the website for the Secretary of State, [www.sos.wa.gov](http://www.sos.wa.gov), or contact the Mason County Elections Department by calling (360) 427-9670 ext. 470. As of the date of publication there is one declared candidate for this position.

## Water Use Efficiency Rule and Water Conservation Public Forum

In 2003 the Washington State Legislature passed the Municipal Water Law, leading to the adoption of the Water Use Efficiency (WUE) rule, administered by the Department of Health (DOH). The WUE rule's requirements to water suppliers include:

- Installing meters on all water sources and customer connections to track, monitor, and record and report water consumption;
- Implementing conservation measures, evaluating water rates that encourage efficient use by customers, and educating customers about using water efficiently;
- Meeting a standard of 10% distribution system leakage on a rolling three-year average;
- Establishing measurable water efficiency goals through a public process to reduce customer demand.

The HPWSD is working to fulfill these requirements in the following ways:

- Installing water meters in 2012 and beginning regular meter readings in 2013;
- Assembling a citizen task force in 2013 to complete a rate study, which will include investigating the implementation of water rates to encourage efficient use;
- Actively searching for and repairing leaks in the system to meet the 10% distribution system leakage requirement;
- Holding a Water Conservation Public Forum in 2013 through which customers can learn about using water efficiently and help set water use efficiency goals for the District.

Please be watching for further announcement regarding the formation of the Rate Study Task Force and the Water Conservation Public Forum. For more information about the WUE rule visit the Department of Health's website, [www.doh.wa.gov](http://www.doh.wa.gov).

## Ongoing Leak Repairs

In an effort to conserve water, save money, and meet standards set by the State's Water Use Efficiency rule, the District is in the process of locating and repairing water leaks throughout the system. Particular attention is being paid to possible leaks at meter boxes. Leak repairs over the past three months have decreased the average daily water flow by almost 60%, saving the District money on the cost of electricity to pump the excess water and water treatment costs.

If you suspect there is a leak at your connection please contact the District Office by calling (360) 427-2413 or email us at [info@hpwatersewer.com](mailto:info@hpwatersewer.com).



*Repairing a large leak off Barbary in December.*

**Reminder: the District Office does not have set office hours, but will return messages within 24 hours. If you experience a problem with your water or sewer service call our 24 Hour Emergency Number (360) 876-2545.**