

**HARTSTENE POINTE WATER-SEWER DISTRICT
MASON COUNTY, WASHINGTON**

RESOLUTION 2015-08

**A RESOLUTION OF THE BOARD OF COMMISSIONERS OF THE HARTSTENE
POINTE WATER-SEWER DISTRICT REVISING WATER AND SEWER RATES
AND REPEALING RESOLUTION 2013-04.**

WHEREAS, RCW 57.08.081 authorizes Hartstene Pointe Water-Sewer District to fix rates and charges for furnishing sewer service and facilities to those to whom sewer service is available and for providing such service, and to fix rates and charges for providing water service, such rates and charges to be fixed as deemed necessary by the District Board and Commissioner so that uniform charges will be made for the same class of customer or service and facility; and

WHEREAS, Resolution 2013-03 revised, defined, and established new water and sewer customer rate classifications; and

WHEREAS, Resolution 2013-04 assigned rates to those customer rate classifications; now

THEREFORE, the Board of Commissioners of the Hartstene Pointe Water-Sewer District hereby resolves:

1. **Service Rates:** The following monthly service rates, billed bi-monthly, shall be adopted:
 - a. Rate Class A: \$32.00
 - b. Rate Class B: \$63.00
 - c. Rate Class C: \$32.00
 - d. Rate Class D: \$63.00
 - e. Rate Class E: \$14.00
 - f. Rate Class F: \$26.00

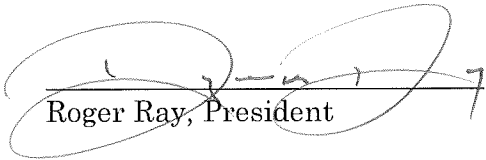
2. **Billing Dispute Policy:**
 - a. Time Limitation: should any customer disagree with the amount of any bill, or relating to a customer account for any reason, the customer may request a meeting with the General Manager in writing within sixty calendar days following the due date of the contested utility bill. Such written request shall set forth the reasons for the disagreement and the customer's estimate of the proper amount of the bill if the customer has an opinion about the amount.

- b. Appeal to General Manager: The General Manager and customer should make their best efforts to meet within ten business days after the District receives the request. The General Manager may require the customer to produce reasonable evidence and documentation to support the customer's request. After reviewing the customer's request and supporting documentation, the General Manager shall have the authority to correct the bill should it be determined that the change results in a credit to the customer account of less than five hundred dollars or a further debit to the customer account. If the General Manager believes the customer account should be credited in an amount equal to or greater than five hundred dollars, the General Manager shall submit the recommendation to the Board of Commissioners.
3. **Unauthorized Connections:** If a property is discovered to have been connected to the water or sewer system without the required payment of fees, charges, and/or monthly service payments, the District shall require payment of the applicable fees, charges and/or monthly service payments.
 - a. If a property is discovered that has expanded its facilities to a degree that additional fees, charges and/or monthly service payments are due to the District, the District shall require payment of the applicable fees, charges and/or monthly service payments.
 - b. The District has the authority to require back payment of up to 72 months of monthly service payments.
4. The General Manager or designated representative, is authorized to negotiate a payment plan for the payment of applicable fees, charges and/or monthly service payments that are due as a result of illegal water/sewer connections or uncollected charges and/or fees.
5. **Hearing Before Board of Commissioners:** If a real property owner objects to the amount of the water/sewer billings computed specifically by the District for the real property, the owner may request a hearing before the District's Board of Commissioners. The owner shall file a notice in writing with the District before connection, stating the owner's name, the legal description of the real property sought to be connected to the District's system, the total amount of the charges computed by the District, the owner's contention as to what the reasonable charges should be, if any, and the basis for the owner's calculation of the charges. The Board of Commissioners, upon receiving the notice, shall set a time and date for the hearing. At the hearing, the Board shall afford the property owner reasonable opportunity to present evidence and argument in support of the property owner's contention regarding the charges. After considering the evidence presented and the argument made, the Board shall render its decision, in writing, as to the correct charges.
6. **Savings Clause:** If any section, sentence, or portion of this resolution is for any reason determined to be unenforceable or invalid, such determination shall not affect the remaining portions of this resolution.

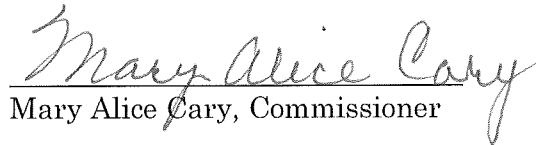
7. **Repeal:** All other District resolutions, policies, and procedures, including Resolution 2013-04, are hereby modified, repealed, and/or superseded to be in accordance with this resolution effective as of the date of adoption.

ADOPTED by the District Board of Commissioners at its scheduled meeting on this 9th day of July, 2015.

Hartstene Pointe Water-Sewer District
Mason County, Washington


Roger Ray, President


Nancy Nelson, Commissioner


Mary Alice Cary, Commissioner