



Newsletter

May 2020

Hartstene Pointe Water-Sewer District

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Pay Your Bill 24/7

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Billing Office Hours

Mondays: 9:00 am—2:00 pm

Tuesdays: 9:00 am—2:00 pm

Thursdays: 9:00 am—2:00 pm

Board of Commissioners meetings are held on the 1st & 3rd Thursdays of the month at 1:00 pm in the District Office. All meetings are open to the public.

Hartstene Pointe Water-Sewer District is not associated with or governed by the Hartstene Pointe Maintenance Association. Please direct water-sewer service related questions to the District.

Hartstene Pointe Water-Sewer District is an equal opportunity provider and employer.

District Gets Creative to Keep Operations Functioning

The commissioners and staff at Hartstene Pointe Water-Sewer District are avidly committed to providing quality water and sewer service to residents at the Pointe. While commissioners are unable to be present at the District Office, they are making the most of the resources available to them to stay up-to-date and learn more about the world of water/sewer service. Commissioners are attending webinars from home, reading articles from industry journals and staying in touch with staff regarding day-to-day operations.



At the board's teleconference meetings last month, commissioners unanimously voted to adopt Resolution #2020-02, declaring a State of Emergency. This resolution allows for a number of contingencies and recognizes that during the present extraordinary times, standard procedures must be altered to ensure business is still transacted in a timely manner. In the interim, commissioners also passed a policy defining temporary internal auditing procedures to continue safeguarding District resources. The resolution and policy both met with praise from the Mason County Auditor's office and the District's accounting consultant; in fact, the auditor's office passed these documents on to other local districts, suggesting they adopt similar measures.


Regular meetings are still taking place, but in compliance with state law, the meetings are held via teleconference and the office remains closed. Commissioners still discuss and vote on current business.

Additionally, most daily tasks are being safely performed as usual by staff. Water and Wastewater are monitored and treated, water leaks are being repaired, and other projects continue to move forward.

Staff has noticed an increase in water usage and encourages residents to conserve as much as possible. And following the removal of three trash bags full of "flushable" wipes and other debris at the wastewater treatment plant, we ask residents to be mindful of what can be flushed and what should be tossed in the wastebasket.

As always, the District thanks you for partnering with us to keep this community safe, healthy and sustainable!

Drippy the Droplet's



**“Stay safe, stay healthy,
drink lots of water!”**

Watch for more of Drippy’s tips in future newsletters and on our website, hpwatersewer.com

General Manager's Report

Kudos to HPWSD Staff



Public health and safety is our number one concern here at Hartstene Pointe Water-Sewer District, which is why we hire well-trained certified staff to operate our water and wastewater plants. These plants require daily monitoring, process control modifications and extensive testing. All of our operators take their responsibility to care for these systems extremely seriously as they are well aware of the risk to public health if they fail to perform their duties.

That said I'd like to take a few minutes to say how proud I am of each and every employee of Hartstene Pointe Water-Sewer District. The past month has been one of the most challenging months that America has faced for decades. Stress levels have pushed to the limit, lives have been dramatically altered, and everyday luxuries have been taken away. Yet in the midst of it all, my staff has shown incredible resolve, steadiness and a commitment to excellence that reminds me daily of the great privilege it is to be their Manager. Thank you, Mont Jeffreys, Jeff Palmer and Joe Sartori for your commitment to this community in this time of crisis.

Thank you for partnering with us as we endeavor to serve our beautiful community.

- David Carnahan, General Manager

Projects Moving Forward



As a special purpose water & sewer district, we are required to follow procurement guides for fairly eliciting quotes or proposals from eligible organizations. Following the last meeting, the District is moving ahead with three Requests for

Quotes (RFQ)/Requests for Proposals (RFP).

The first is an RFQ soliciting water meters to replace the aging meters currently installed throughout the system. The District has long desired to replace current water meters with newer technology, which would provide many benefits to the District and Pointe Residents. New meters would help us detect water leaks faster, decrease the monthly read time from sixteen labor hours to as little as 20 minutes, and provide daily usage data at each meter. The new meters will be durable, reliable and easy to install, with a life span exceeding at least twenty years.

The second RFQ seeks to find qualified divers to inspect the wastewater outfall into the Sound. The outfall is required to be inspected by the Department of Ecology every five to seven years.

Lastly, an RFP is being sent to engineering firms soliciting proposals for developing an updated Water System Plan and an updated Sewer System Plan. These plans will update the current plans—which are over ten years old—and will make it possible for the District to apply for grants for major projects (without system plans, grant applications would be impossible).

Look for updates in future newsletters.