



Newsletter

March 2020

Hartstene Pointe Water-Sewer District

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Pay Your Bill 24/7

Online: hpwatersewer.com

By Phone: 360-427-2413

Billing Office Hours

Mondays: 9:00 am—2:00 pm

Tuesdays: 9:00 am—2:00 pm

Thursdays: 9:00 am—2:00 pm

Board of Commissioners meetings are held on the 1st & 3rd Thursdays of the month at 1:00 pm in the District Office. All meetings are open to the public.

Hartstene Pointe Water-Sewer District is not associated with or governed by the Hartstene Pointe Maintenance Association. Please direct water-sewer service related questions to the District.

Hartstene Pointe Water-Sewer District is an equal opportunity provider and employer.

Introducing Complimentary Water Conservation Audits!

We talk about water conservation a lot—that's because it's really important. It is so easy in the course of everyday routines to waste water without even realizing it (e.g. leaving the faucet running while brushing your teeth). But even without changing habits, simple efforts can enable you to be more conservative with the valuable water we have available to us.



Project & Accounts Manager, Joe, meets Frank at his Hartstene Pointe home to talk about water conservation

We are happy to announce that the district now offers complimentary [Water Conservation Audits](#)

We are happy to announce that the district now offers complimentary **Water Conservation Audits**. Call the district and schedule an appointment to have one of our staff meet with you in your home to find ways you can conserve water. You may recall that the previous newsletter included a comparison of water consumed by *energy efficient toilets*, *regular toilets* and *toilets manufactured before 1992* (it's on the reverse side again). How many homes in the community have toilets manufactured before 1992? Your toilet may use **more than three times** the amount of water needed per flush! Many other household fixtures and appliances available today also save energy and water consumption, like dishwashers, washing machines and even faucet aerators.

We still have a few water-efficient shower heads available, in case you'd like to pick up one or two from us at the District office! Additionally, keep an eye out for announcements in future newsletters for other item offers that will help you save water.

As we look ahead to transitioning to a tiered rate structure, households that use a high volume of water will especially benefit by making efforts to conserve.

Get ahead of the curve—schedule your water conservation audit today!



General Manager's Report

Moving to the Patrol House

I'm very excited to announce that the District will be making the move to the Patrol House across from the HPMa Clubhouse in an effort to create more visibility and to better connect with the community. We will be working on some renovations to the inside of the house over the next few months with the hope of being completely moved in by the end of April. The renovations will include the creation of a conference room, a formal waiting area, and staff offices.



One of the many benefits to making this move is we'll be able to convert our current office back into storage, something the District has very little of at present. Another benefit is that this new space will be closer to our Well facilities, allowing for quicker responses to water-related emergencies and power outages.

Additionally, this new office will place the District closer to the day-to-day activities of HPMa, the Emergency Preparedness Committee as well as the rest of the community.

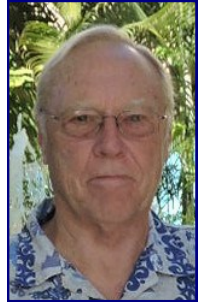
Once we have fully moved into this new location, the District will be hosting an open house to celebrate this transition. Look for more information on this in the coming months.

As always, thank you for partnering with us as we endeavor to serve this community.

- David Carnahan, General Manager

District Welcomes Incoming Commissioner Jim Anderson, Thanks Dave McNabb

Jim Anderson enthusiastically joins the Board of Commissioners to fill seat #2. After earning a B.A. in Education from Portland State University, Anderson taught public school for 27 years. With additional experience as a general contractor, Jim specializes in remodel construction and finish carpentry. In retirement, he and his wife, Kathie, built their home at Hartstene Pointe. Jim previously served as a board member and president of the Hartstene Pointe board and various ad-hoc committees. Jim believes in actively "working on the future, TODAY." Welcome, Jim!



After serving the district for six years, Commissioner David E. McNabb decided it was time to retire. McNabb recently retired as a professor of business and authored books on public utility management and water resource management. We wish to thank Dave for his constant commitment to the district and community and wish him happiness in his retirement!



Please Consider Paperless Billing



There are many reasons to go paperless that benefit both you and the district!

Almost **\$6,000** is budgeted in 2020 to cover printing and mailing costs, as only 16% of

our accounts are currently paperless—that doesn't even include labor costs associated with printing/folding bills and stuffing envelopes!

Without going into the paper waste aspect of printed billing, but think about how often people receive bills, only to throw them away or toss them into a pile. Identity thieves love collecting personal information from your trash!

Consider this: online statements keep your information secure, while providing you with historical billing statements for your reference.

Call us to go paperless today, or sign up online!